

EHS Leaders of the Future

Compliance, Accountability, Understanding

Speaker



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Process-Based Compliance

- Go beyond compliance
- Focus on customer service
- 3 principles for success



Migrate, Adapt or Else

- Compliance is the price of entry in California
- Will remain an economic powerhouse
- Turn compliance into an opportunity rather than a burden

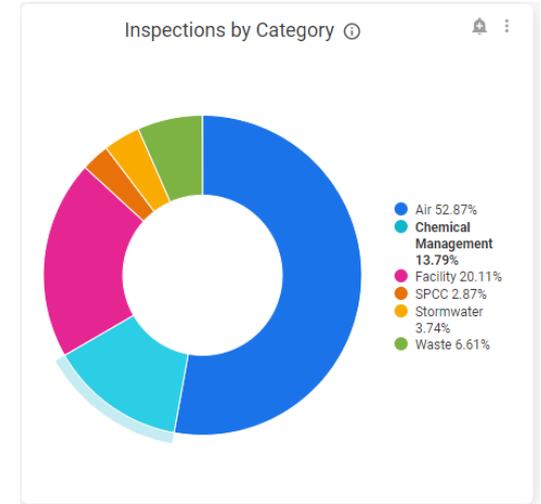
Compliance

Accountability

Understanding

Simplify the Basics

- Make your inspections and record-keeping a forgone conclusion
- Understand the burden, reward success
- Hold high standards



Customer Service

- Understand your customers – what do they want in a compliance program?
- EHS teams have a unique role to play
- You own the outcome, own the process



Debrief Everything

- Communication is frequent, message is consistent
- There are plenty of enforcers out there, you don't need to be one
- Encourage collaboration



Accountability

- Understanding is the foundation of success
- Expect excellence, but reward the effort over the outcome



Process-Based Leadership

“Be more concerned with your character than your reputation”

Thank you!